

Return Form

As a customer, you always have a 14-day return policy for unopened and unused products. Please fill this form and send it to us with the return. In need for help contact our customer service by e-mail info@biokia.fi or by phone 040-6790533 on weekdays between 9 am and 3 pm.

Contact Information

Order number: _____

Name: _____

Shipping address: _____

Phone: _____ Email: _____

Returned Products

Product: _____ Amount: _____

Product: _____ Amount: _____

Product: _____ Amount: _____

Product: _____ Amount: _____

Reason for Return (choose the best option)

- A) The product was broken or damaged
 - describe the damage: _____
- B) The product was delivered too late.
- C) I received a wrong product.
- D) The product was an impulse buy or I made a mistake when ordering.

Payment will be returned to the payment method used in the order.

Date: _____ Signature: _____

Please use the return codes below to submit a refund:

Posti / Mail: 614746 Matkahuolto: 60630011 DB Schenker: 467927

The recipient of the refunds is **Kiantama Oy, Marjatie 1, 89600 Suomussalmi**

